Virtual Private Network (VPN) Policy

Purpose

Virtual Private Network (VPN) service at Fort Valley State University (FVSU) is managed and provided by the Office of Information Technology (OIT) for university personnel and registered vendors who require remote and secure access to internal FVSU resources that are not available from external connections. In an effort to ensure the security and integrity of the service, certain requirements and guidelines must be met by the administrators and users of this service.

The Virtual Private Network (VPN) service provides ITS strongly recommends you use the VPN connection when connecting to FVSU secured resources and systems over any unsecured (open or public) wireless network.

Intended Use

VPN access is provided for the campus community by FVSU OIT, provided that users adhere to all established policies relating to the use of the FVSU network and associated technology resources as well as applicable local, state and federal laws.

Remote computers attaching to the VPN become an extension of the FVSU data network and are therefore subject to the same network use guidelines and policies extended to any other host on the network.

Usage Policy

VPN access will require authentication by user account/password and all traffic will be encrypted using standard protocols. All authentication attempts will be logged.

It is the responsibility of each VPN user that they do not allow any other individual to use their account to access the VPN.

If any violation of policy occurs, FVSU OIT may take any necessary step in ensuring the security of the VPN and the greater network. This may include temporary suspension of accounts and/or network access.

Additional security processes and protocols can and will be implemented as needed to ensure the safety and security of the FVSU network.

Use of the secure VPN client is mandatory and all other connection attempts will be denied.

Requesting VPN access

Any member of the university community except for student employees may request VPN access to the FVSU internal network. Requests for VPN access will have to be approved by your

immediate supervisor, then by the FVSU ISO or CIO. Once access is granted, the FVSU systems administration group will provide the access.

VPN access is good until April 30th of every year. On April 2nd, emails will be sent out to all VPN users requiring a new access form be submitted. Failure to submit the access form by April 30th will result in your VPN access being removed.

VPN access for vendors can be requested by the department that is sponsoring the vendor account. Vendor VPN access can be on an as needed basis for short term sporadic work or for granted for full access for the entire year.

VPN access requests or renewals can be made electronically by going to our forms page and clicking on the VPN Access Request Form.

https://www.fvsu.edu/information-technology-policies/